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|-----------------------------------|--|---------------|-----------------|
| <b>Agenda Item</b>                | <b>To consider feedback from the Residents' Survey 2023 and determine next steps</b> |               |                 |
| Council/Committee                 | Full Council   |               |                 |
| Meeting Date                      | 28.11.2023   | Report Writer | John Fairclough |
| Purpose of report                 | To consider feedback from the Residents' Survey 2023 and determine next steps        |               |                 |
| Strategic Priorities              | Closer to our community<br>Supporting wellbeing and safety<br>Robust with resources  |               |                 |
| Budget Codes and Costs            | Community Engagement   |               |                 |
| Supporting Documentation (if any) | Survey results report  |               |                 |

## **Background**

The 2023 Residents survey was published at the beginning of October 2023 in both digital and printed formats with a closing date of the 24 November 2023.

It has been shared via:

- Town Council website.
- All social media channels/platforms and online resident groups.
- Boosted through paid ads on social media.
- Included in 'The Neighbour' (nearly 9000 copies).
- Digital newsletter.
- Printed copies given out/collected at various locations including the library in the town.

## **Detailed Considerations/Information**

So far 173 responses have been received with a split of:

- 120 Digital



- 53 Printed

The report attached shows the results of the digital responses so far including individual comments.

### **Financial Implications**

None

### **Officer Recommendation**

**The deadline for the survey is extended to the 8 December 2023 to allow further responses to be collected. The Christmas event can be a place where we can ask residents to fill in either online or on printed copies. The results can then be presented back in January.**